WELCOME

Rowan-Virtua Student Orientation

School of Osteopathic Medicine (SOM)

and

School of Translational Biomedical Engineering & Sciences (TBES)

Rowan University
INFORMATION RESOURCES & TECHNOLOGY

Information Resources & Technology (IRT) in Support of Rowan-Virtua Students (SOM and TBES)

- We provide service and support for all technology hardware supported at Rowan-Virtua SOM in academic, research offices, classrooms and computer labs.

- We support academic technology and will assist with network connectivity issues and email access.

Connecting to the Rowan Network

RowanWiFi

Students and employees who want to connect a personal device to WiFi should:

1. Select **RowanWiFi**

2. Log in with your Rowan NetID

For more information about connecting to RowanWiFi, please visit **go.rowan.edu/wifi**

In-Person Support at SOM

The SOM Technology Assistance Center is located in the Academic Center on the 2nd floor (292).

SOM Technology Assistance Center (TAC)

Hours of Operation:
Monday-Thursday: 9:00 am to 3:00 pm
Friday: 9:00 am to 12:00 pm

To receive support:

- Kiosks are available located throughout campus

- Email support@rowan.edu

- Call: 856-256-4400

RowanUniversity
INFORMATION RESOURCES & TECHNOLOGY

Resources for Rowan Students

Rowan University students have access to a wide range of digital resources that can help them collaborate with their classmates, communicate with their instructors and reach their academic goals. More information about these resources can be found at **go.rowan.edu/students**

- Download and access software programs available to Rowan University students at **go.rowan.edu/software**.

- Collaborate in real time from anywhere and on any device, using Google Drive or OneDrive. Visit **https://go.rowan.edu/students/#storage** to learn more.

- Search for frequently-used applications and services and filter by campus at **my.rowan.edu**.

Rowan University Email

Rowan-Virtua SOM and TBES Students are provided with an Exchange email account for University communications that ends with **@rowan.edu.** You can access your email at **outlook.office.com**

IRT supports using the Outlook Mobile app to access your Rowan email on a mobile device. For more information about accessing your email, visit **go.rowan.edu/exchange**

Per the Acceptable Use Policy, you cannot automatically forward messages from your Rowan University email address to a non-Rowan email address.

Campus Computer Labs

- Academic Center, Room 273

- Academic Center mezzanine 2nd Floor across from the elevators

Lab Features

- Labs are equipped with Windows based desktop computers running MS Office Professional and instructional software.

- Use your RowanCard for 24/7 access to labs. If your RowanCard does not open the door, call Public Safety at 856-256-4922.

Cloud Storage

- All students have access to cloud storage on Google Drive or OneDrive, which are Rowan's preferred storage methods.

Printing Notes (SOM Students Only)

$40 provided to Rowan-Virtua SOM students per year

- Upload print jobs to Mobile Print at **mobileprint.rowan.edu**

- Additional pages will cost $.10 cents per page.

- To add to the print quota, please go to **myrowancard.rowan.edu**

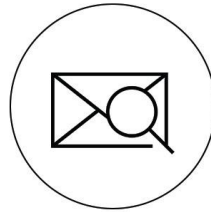For more information, visit **go.rowan.edu/print**.
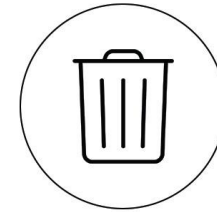
Don't Take the Bait!

Universities are prime targets for phishing attacks. Learn how to protect your personal data.

Verify Before You Click or Share.

Look for Red Flags.

When in Doubt, Throw it Out.

Remember, if it seems too good to be true, it probably is. For more information about Security & Safe Computing, visit **go.rowan.edu/security**.

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Laptop and Personal Device Use at Rowan

IRT is continuously evaluating antivirus software options for personal use and *recommends* you use Microsoft Defender for PCs. For Macs we recommend Sophos or TotalAV.

- In order for IRT to provide any assistance on your personal device, you MUST sign a Personal Device Waiver at the SOM Technology Assistance Center, Academic Center, Room 292.

- For more information about personal antivirus use, visit **go.rowan.edu/antivirus**

ExamSoft/
Examplify

Login to the ExamSoft Portal:

SOM: ExamSoft.com/rowansom

TBES: ExamSoft.com/rugsobs

For more information on using ExamSoft, please visit **go.rowan.edu/examsoft**.

Point Solutions

Login to the Point Solutions Portal

student.turningtechnologies.com

For more information on using Point Solutions, please visit [Point Solutions Knowledge Base Article](#)

Support Expectations:
- Account support please reach out to or visit Academic Affairs, Academic Center, Room 210.

- Technical support please reach out to IRT, support@rowan.edu or 856-256-4400.

IMPORTANT TO REMEMBER

If you are going to remember anything from this presentation this is it!

How to get IRT Assistance

Email: support@rowan.edu

Call: 856-256-4400

URL: go.rowan.edu/techquestion