

Rowan-Virtua School of Osteopathic Medicine Strategic Framework (AY2025 – 2029)

Vision:

Rowan-Virtua School of Osteopathic Medicine will improve access, affordability and quality of both education and health care for our community and across the globe.

Mission:

The Mission of the Rowan-Virtua School of Osteopathic Medicine is to foster innovation, advance biomedical research, elevate excellence in education, and deliver transformative interprofessional healthcare for the community we serve.

- Develop clinically skillful, compassionate and culturally competent physicians from diverse backgrounds who are grounded in our osteopathic philosophy and ready to meet future health care workforce needs.
- Recruit exceptional students from New Jersey, the nation and across the globe.
- Advance research, innovation and discovery to improve health and solve the medical challenges of today and the future; and we
- Provide exceptional patient-centered care, with an emphasis on primary and interprofessional team-based care that responds to the needs of the community, including underserved and special needs populations.

- 1. Develop clinically skillful, compassionate and culturally competent physicians from diverse backgrounds who are grounded in our osteopathic philosophy and ready to meet future health care workforce needs.
 - a. Develop and strengthen a cross platform of collaboration between Rowan-Virtua School of Osteopathic Medicine and Virtua Medical Group to plan medical education and increase the diversity and quantity of clinical education experiences.
 - i. Develop and implement standard practices for shared clinical policies across Rowan Medicine and Virtua Medical Group.
 - Create new system of communication across organizations to facilitate culture of patient safety and quality.
 - iii. Standardize operations across organizations through standardized operational meetings to address credentialing, practice locations, patient quality, new programs, and patient satisfaction.
 - b. Deliver innovative and integrated mechanisms to advance medical education in the clinical environment.
 - i. Recruit faculty to serve all mission areas.
 - ii. Develop a framework to identify educational opportunities within the clinical environment.
 - iii. Identify opportunities in the recruiting and on-boarding processes to highlight all three mission areas and opportunities for participation.

- 2. Recruit exceptional students from New Jersey, the nation and across the globe.
 - Deliver an innovative and integrated medical education curriculum that readies students for Graduate Medical Education and the future of healthcare delivery.
 - i. Implement Rowan-Virtua School of Osteopathic Medicine curriculum unification bringing together the best aspects of lecture based and small session, problem-based learning, to deliver a high-quality medical education.
 - ii. Increase availability of faculty for teaching, service and student engagement.
 - iii. Leverage technology to support education and clinical learning.
 - b. Strengthen and expand clinical learning and research opportunities across the medical education continuum.
 - i. Successfully navigate the transition of GME programs to continued accreditation in the ACGME system.
 - ii. Increase the number of clinical training slots by affiliating with health systems throughout the region.
 - iii. Support residency programs in pursuing Osteopathic Recognition and incorporating an osteopathic identity into their GME programs.
 - c. Build and develop relationships domestically and abroad with education leaders in to develop partnerships to provide medical education.
 - Develop and formalize educational affiliations and partnerships to expand Rowan-Virtua School of Osteopathic Medicine's global reach and reputation.
 - ii. Collaborate with universities and colleges domestically and abroad to create pathways for prospective students.
 - iii. Utilize marketing and digital campaigns to highlight unique program features, faculty expertise, and success stories of alumni.

- 3. Advance research, innovation and discovery to improve health and solve the medical challenges of today and the future.
 - a. Develop and train scientists who will contribute new knowledge to the biomedical sciences, with a focus on translational cell & molecular biology, neuroscience, and osteopathic principles, through creative and collaborative research and scholarship.
 - i. Increase the quality and quantity of the applicant pool to the Translational Biomedical Graduate Studies program in the Rowan-Virtua School of Translational Biomedical Engineering & Sciences and Rowan-Virtua School of Osteopathic Medicine both from New Jersey and nationwide.
 - b. Serve as the premier center for biomedical, clinical, and educational research in South Jersey.
 - i. Secure \$35 million annual awards in research grants / sponsored projects.
 - ii. Recruit, support and retain funded researchers committed to our mission and to the growth of the research enterprise.
 - iii. Demonstrate the impact of Rowan Research on health outcomes and quality of life in New Jersey.
 - c. Enhance and support a culture of curiosity and inquiry throughout Rowan-Virtua School of Osteopathic Medicine and Rowan-Virtua Translational Biomedical Engineering & Science.
 - Develop and implement a research course for all Rowan-Virtua School of Osteopathic Medicine medical students and increase opportunities for student research.
 - ii. Increase faculty engagement in research, scholarly activity, and mentorship.
 - iii. Promote interdisciplinary and collaborative research by enhancing relationships with other Rowan Colleges and campuses.

- 4. Provide exceptional patient-centered care, with an emphasis on primary and interprofessional team-based care that responds to the needs of the community, including underserved and special needs populations.
 - a. Grow Rowan Medicine, an Affiliate of Virtua Medical Group by 20%
 - i. Conduct market analysis of Southern New Jersey communities to identify gaps in patient care access.
 - ii. Improve the patient care experience and the continuum of care throughout Rowan Medicine facilities by standardizing processes and procedures.
 - iii. Develop innovative marketing strategies to increase name recognition and attract patients to Rowan Medicine clinical practices.
 - b. Achieve 90% patient satisfaction in every clinical specialty
 - i. Utilize patient surveys and feedback to identify areas for improvement within clinical practices.
 - ii. Streamline appointment and check-in processes by utilizing online scheduling.
 - iii. Continuous improvement and training of front desk staff to be welcoming, efficient, practice empathy, and manage difficult situations.
 - c. Collaborate with Virtua, solidify and begin achieving clinical quality metrics.
 - Leverage strength of our clinical partner Virtua Medical Group to develop and implement clinical quality metrics across Rowan Medicine clinical practices.
 - ii. Utilize technology to collect and analyze data to tract patient outcomes and processes.
 - iii. Focus on patient engagement and education to improve adherence to treatment plans.
 - iv. Regularly review performance against quality metrics and adjust strategies as needed.